

CITIZEN'S CHARTER FEEDBACK FORM

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We value your opinions and insights. To improve our services, the Philippine National Police would like to hear your thoughts on our frontline services. Please take time to answer the following questions and we shall address your concerns as soon as possible. Thank you.

PNP Unit/Office: _____

Frontline Service Availed: _____

Please rate our services by checking the appropriate box:

	YES	NO
1. Is the office easy to locate?	<input type="checkbox"/>	<input type="checkbox"/>
2. Is the area clean and orderly?	<input type="checkbox"/>	<input type="checkbox"/>
3. Was the indicated processing time complied with?	<input type="checkbox"/>	<input type="checkbox"/>
4. Are the steps easy to follow?	<input type="checkbox"/>	<input type="checkbox"/>
5. Is the fee too much?	<input type="checkbox"/>	<input type="checkbox"/>
6. Is the service provider professional?	<input type="checkbox"/>	<input type="checkbox"/>
7. Are the requirements justified?	<input type="checkbox"/>	<input type="checkbox"/>

Other Comments and Suggestions: _____

Name: (optional) _____

Date: _____

NOTE: The Citizen's Feedback Form is also available at the PNP Unit/Office where the services are being offered.